

I consider our maintenance department to be a team. As leader of that team I will strive daily to build a positive safety culture. I will encourage open lines of communication among all members of our team. It is my responsibility to provide a work environment in which safety is paramount before, during, and after every task we perform.

I pledge my commitment to the "Aviation Mechanics Creed" and will demonstrate that commitment through my leadership. I will learn and use the "Maintenance Personal Minimums Checklist" and will encourage each of my technicians to do the same. I will ensure that my technicians have the tools, equipment, and resources necessary to perform any task asked of them. I will also ensure that they have the current and applicable maintenance instructions and that those instructions are understood and properly followed.

I hold myself to the highest standards of excellence and expect the same of each person under my supervision. The safety of our customers and our team will always come before an expectation to meet a deadline. I will not allow pressure from any source to deter my judgment and will make every effort to limit the pressures imposed on my technicians.

I am honored to work in an industry that provides the safest mode of transportation in the world. As Maintenance Manager I have the opportunity to further improve the safety record our industry has so notably achieved. The continued success

> of our customers, our maintenance department, and our company begins with my personal commitment

to safety.